

Zero Defect Zero Effect (ZED) Certification Scheme

Ministry: Ministry of Micro, Small and Medium Enterprises (MSME)

1. Eligibility Criteria

- Must be a **registered MSME (Udyam Registration mandatory)**
- Applicable to:
 - Manufacturing units
 - Service units

2. Benefits

a) Certification Subsidy:

- **50% to 80% subsidy** on certification cost
- Up to **80% subsidy** for micro enterprises

b) Special Incentives:

- **100% free certification** for women-owned MSMEs
- Additional **10% subsidy** for:
 - SC/ST-owned enterprises
 - Units in NER, Himalayan, LWE, Island regions, and aspirational districts

c) Certification Levels:

- Bronze
- Silver
- Gold

d) Business Impact:

- Improves:
 - Product quality
 - Environmental compliance
- Enhances:
 - Export potential

- Business credibility

3. How to Apply

- Apply through the **ZED Certification Portal**

Process:

- Register on the portal
- Apply for desired certification level
- Upload required information and documents
- Undergo:
 - Assessment
 - Verification
- Receive certification upon approval

4. Documents Required

a) Basic Documents:

- **Udyam Registration Certificate**
- PAN Card
- GST Registration Certificate
- Business details

b) Operational Evidence (for Assessment):

- Photographs of:
 - Manufacturing area and machinery
 - Product labeling and packaging
 - Fire safety systems
 - Employee safety practices (PPE usage)
 - Raw material and finished goods storage

c) Financial & Compliance Documents:

- Financial reports (last **2–3 years**, if applicable)
- Quality-related documents

d) Declarations:



- Self-declaration/undertaking for:
 - Statutory compliance
 - Accuracy of submitted information

Official Website

<https://zed.msme.gov.in>

